



Application Pack

Five Lamps is an award-winning social enterprise committed to tackling social, economic and financial exclusion from our base in Stockton-on-Tees

Youth Worker

SCP 7 - 10 (£7.78 per hour - £8.44 per hour). Starting salary dependent on age and experience

We are seeking to appoint an experienced Youth Worker to work on our Youth United Stockton (YUS) sessions. YUS sessions are for young people aged 10-19 years (and who often display challenging behaviour) where they take part in a wide range of activities and workshops aimed at teaching new skills whilst having a great time.

To apply, download an application pack from our website www.fivelamps.org.uk/about/vacancies/

The closing date for this post is 20 September 2019 @ 17:00. If you have not had a reply by 27 September 2019 please assume your application has been unsuccessful.

For an informal discussion about this post, please contact Darren Iveson, Youth Services Manager on 07894567938

Job Description

Youth Worker

Location:	'The Youthy', Thornaby, Stockton- on- Tees (primarily) but may be expected to work at any venue where the service is delivered
Hours:	2.5 hours per week (Thursdays 6.15pm – 8.45pm)
Responsible to:	Youth Services Manager
Salary Scale:	SCP 7 - 10 (£7.78 per hour - £8.44 per hour). Starting salary dependent on age and experience
Job Purpose:	To support young people who often display challenging behaviour, in a variety of engaging activities within a youth club setting
Contract Period:	Permanent

Duties & Responsibilities

- To improve the quality of life of young people who often display challenging behaviour, by actively encouraging participation and involvement in co-ordinated activities and events
- To build positive relationships with young people to encourage positive outcomes which effect a lasting change
- To lead specific activities and workshops, including their planning, resourcing, accreditation and quality assurance
- To support the development and promotion of an annual programme of activities and special events for young people
- To measure the quality of services provided and their outputs, keeping appropriate detailed records and producing high-quality reports and performance data in an agreed format
- To promote the work of Five Lamps, raising the level of involvement of young people in community initiatives and integrating young people into other Five Lamps' projects
- To assist in the day to day operation of 'The Youthy' and any other centre from which services to young people may be delivered
- To work as a member of a multi-disciplinary team in a co-operative and supportive way
- To maintain the highest standards of customer confidentiality at all times

- To demonstrate a commitment towards your own continuous personal development
- To monitor and maintain quality throughout the different areas of the service in relation to the external quality standards and inspection bodies and organisations
- To interface and make referrals to other Five Lamps projects
- To implement Five Lamps' policies on Health and Safety and Equal Opportunities at all times
- To undertake any other duties and responsibilities as may be reasonably required within the scope of the post

Youth Participation Worker

Factor	Essential	Desirable
Qualifications	Good standard of general education in particular English Language and Mathematics	Qualification in Youth Work Food Hygiene Certificate First Aid Certificate
Experience/Knowledge	At least one year's experience of working with young people who display challenging behaviour Awareness of issues affecting young people Awareness of issues affecting individuals from disadvantaged areas Proven ability to liaise and work in partnership with other agencies and parents/carers of young people with disabilities. Commitment to the standards set out in 'Transforming Youth Work' Awareness of data protection and customer confidentiality Understanding of safeguarding procedures.	An understanding of Five Lamps service portfolio Detailed working knowledge of local and national advice and support agencies
Skills/Abilities	The ability to maintain effective professional relationships with young To develop a structured and engaging programme of activities for young people that address their needs To encourage participation and involvement in all aspects of the planning and delivery of the provision Accuracy and attention to detail An ability to motivate and build confidence Skills in planning and securing involvement An ability to lead, manage and record a specific activity A passion for service quality	Experience of multi-agency working

	<p>Excellent communication skills</p> <p>A commitment to improve the quality of life and aspirations of young people</p>	
<p>Other (eg attitude, interests etc.)</p>	<p>Team Worker with flexible attitude to duties and hours of work</p> <p>Committed, enthusiastic, reliable</p> <p>Capacity for innovation and creativity</p> <p>Genuine interest in working with the local community</p> <p>Willing to undertake further training relevant to the post</p> <p>Flexibility to operate within a constantly changing environment</p> <p>Strong focus on customer care</p> <p>Drive and determination to achieve excellence</p> <p>Ability to keep calm under pressure</p> <p>Empathic to customers' needs</p>	<p>Understanding of Five Lamps mission, vision and values</p>