

Care Assistant

Factor	Essential	Desirable
<b>Qualifications</b>	<p>Level 3 Diploma in Health and Social Care or pre-existing Level 3 NVQ in Health and Social Care or Promoting Independence</p> <p>Good standard of general education in particular English Language and Mathematics</p>	<p>Level 4 Diploma in Adult Care</p> <p>Comprehensive learning portfolio</p>
<b>Experience/Knowledge</b>	<p>At least 2 years' experience of providing care within a homecare environment</p> <p>Good understanding of the regulatory responsibilities and the law relating to domiciliary care services</p> <p>Experience of day to day duties required to meet the delivery of our service</p> <p>Excellent understanding of the needs of people who require care and support at home and the provision of homecare services in line with best practice</p> <p>Excellent understanding of the principles of high quality person centred care and support and non-discriminatory care practice</p> <p>Understanding of systems to maintain confidentiality in relation to customers, staff and the business</p> <p>Knowledge of health and safety matters in relation to homecare services and risk management</p> <p>Knowledge of how to recognise abuse and safeguarding procedures</p> <p>Experience of care services, risk assessment and person centred care and support</p> <p>Ability to plan and organise workloads effectively so customers receive the services they expect</p>	<p>Excellent knowledge and understanding of the requirements of how providers of health and social care comply with the Health and Social Care (Regulated Activities) Regulations 2010 and the Care Quality Commission (Registration) regulations 2009</p> <p>Detailed working knowledge of local and national statutory, advice and support agencies</p> <p>An understanding of Five Lamps integrated service portfolio</p>
<b>Skills/Abilities</b>	<p>Ability to maintain clear written and electronic records and to follow statutory reporting procedures</p>	<p>Good practical approach to problem solving</p>

	<p>Caring and compassionate towards people in need of care and support</p> <p>Respect for people suffering from a range of medical conditions with different backgrounds and beliefs to your own. Strong commitment to non-discriminatory care practice</p> <p>Commitment to respecting the rights of customers at all times and to promoting their privacy, dignity and independence</p> <p>Self-motivated and keen to learn. Willing to seek guidance when needed and follow instructions</p> <p>Excellent time keeper and reliable</p> <p>Excellent interpersonal and communication skills, both written and verbal.</p> <p>Experience of building positive working relationships with people who use services and their families, staff and other health and social care professionals</p> <p>Ability to support customers with all aspects of their daily living in a manner that respects their dignity, is non-judgmental and promotes their independence, choices and privacy</p> <p>Ability to observe Five Lamps' policies, procedures and instructions</p> <p>Ability to work undirected and unsupervised</p>	
<p><b>Other (eg attitude, interests etc.)</b></p>	<p>Team Worker with flexible attitude to duties and hours of work</p> <p>Enhanced Disclosure from the Disclosure and Barring Service formally known as (CRB)</p> <p>Committed, enthusiastic, reliable</p> <p>Receptive to the use of new technology within the homecare environment</p> <p>Willing to undertake further training relevant to the post</p> <p>Flexibility to operate within a constantly changing environment</p> <p>Strong focus on customer care</p> <p>Drive and determination to achieve excellence</p>	<p>Full clean driving license, business insurance and access to a car during work time would be advantageous but not essential</p> <p>Understanding of Five Lamps mission, vision and values</p> <p>Genuine interest in developing a social enterprise model as an alternative to traditional homecare services</p>